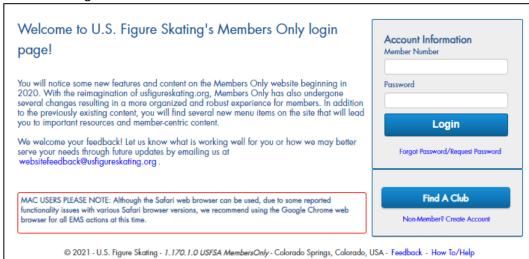
U.S. Figure Skating SkateSafe Complete Volunteer Compliance



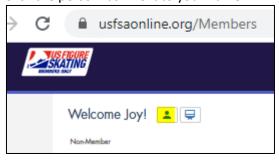
U.S. Figure Skating requires volunteers 18 years and older serving in a position with regular contact to minor athletes to successfully complete the U.S. Center for SafeSport™ Trained or subsequent Refresher Course and a background check with a green light finding prior to participating in U.S. Figure Skating-related activities.

NONMEMBERS MUST REGISTER WITH U.S. FIGURE SKATING PRIOR TO COMPLETING SAFESPORT™ TRAINING OR A BACKGROUND SCREENING. Click here to view instructions on how to create a free Non-Member account.

1. Log into Members Only. If you forgot your password, click "forgot Password/Request Password" under the "Login" button to reset.



2. Click the person icon next to your name.



3. Select the "Compliance" tab.



U.S. Figure Skating SkateSafe Complete Volunteer Compliance



4. Click the red "Begin" button next to each compliance component.



- 5. A green check mark denotes successful completion.
 - a. SafeSport™ Online Training status usually updates within 2-3 hours but could take up to 48 hours.
 - b. Background check status will update to "in progress" within 3 hours of completion but final resolution can take up to business 10 days.



SafeSport™ Online Training Technical Support

For technical issues related to accessing or completing U.S. Center for SafeSport's SafeSport™ Training, members must contact the Center's Training Help Desk at (720) 676-6417. Members may also submit support requests through the new Learning Support Portal by visiting <u>safesporttrained.org</u> and clicking the 'Help Portal' link. The Help Desk hours are Monday – Friday, 8:00 a.m. – 9:00 p.m. EST, and Saturday and Sunday, 12:00 p.m. – 5:00 p.m. EST.

NCSI Background Screen Technical Support

For technical issues related to accessing or completing a background screen, please contact NCSI at 866-996-7412 (Option 2). You may also reach them by email at clientservices@ncsisafe.com. NCSI's hours are Monday – Friday, 9:00 a.m. – 5:00 p.m. EST.

For questions regarding compliance, contact skatesafe@usfigureskating.org.